

A partnership
that works:

seca service for
medical scales

Expert Maintenance.
Dedicated Support.
Uncompromising Compliance.



Increasing regulatory pressure – compliance more important than ever

Medical scales must function precisely and reliably at all times. **In hospitals, every measurement counts** – whether for dosing medication, calculating anaesthetics or closely monitoring patients' nutritional status. Even the smallest deviations or an unexpected scale failure can have serious consequences for patient care.

Precision in medical technology protects lives.

The requirements for compliance and quality standards for medical scales are constantly increasing. Hospitals must ensure that all devices are regularly tested, documented and calibrated, which is a challenge in a complex, regulated environment.

For medical technicians, this means an enormous additional burden in a working environment that is already characterised by time pressure and high demands.

Legal requirements for medical scales in the UK

Medical scales in hospitals are subject to clear legal requirements. Compliance with these regulations is crucial for correct measurement results, legally compliant operation and patient safety.

Relevant regulations and directives:

- Weights and Measures Act 1985
- Non-Automatic Weighing Instruments (NAWI) Directive 2014/31/EU
- UK Weights and Measures (Use of Instruments) Regulations 2000
- Medical Device Regulation (MDR) 2017/745/EU

These regulations are monitored by:

- Office for Product Safety and Standards (OPSS)
- Department of Health and Social Care
- National Health Service (NHS)
- Care Quality Commission (CQC)
- Trading standards

seca supports you in reliably meeting all regulatory requirements – with certified services and legally compliant documentation.

Why a service contract for hospital scales?

- Increasing regulations – Stricter provisions for the calibration and maintenance of medical technology increase the administrative burden.
- Many local third-party providers, but little nationwide service – seca is one of the few providers with comprehensive national coverage.
- Official reverification accreditation – seca is the only service provider in the UK with the authority to perform legally compliant reverification to seca scales.
- ISO 17025:2017 accredited for UKAS lab balance calibration



Challenges for care facilities with medical scales

- **Lack of time and high workload:** Medical technicians are under great pressure and have little capacity.
- **High physical strain:** Lifting heavy test weights makes maintenance more difficult and often has negative health and safety impacts.
- **Complex service coordination:** Lots of scales, scattered locations, unclear maintenance histories – it's easy to lose track of things.
- **Cost pressure and budget restrictions:** Hospitals must find economic solutions that ensure both quality and long-term savings.

It's good to have a partner at your side who knows all these challenges and can take care of them reliably. Smooth processes, safe devices, full compliance – **seca ensures that your scales work reliably while you focus on your patients.** We service all medical scales, laboratory balances, body composition devices, ECG machines, Blood Pressure Monitors and Spirometers.

[REQUEST SERVICE NOW →](#)

Service that has your back

seca takes care of the entire planning, coordination and calibration, so you don't have to worry about a thing. We do not let your scales out of our hands: instead of changing subcontractors, a **seca service technician** accompanies you in a trusting partnership over many years.

Full service from seca

CALIBRATION SERVICE →

REPAIR SERVICE →

FOR WEIGHING
SYSTEMS OF ALL TYPES
AND BRANDS, PLUS
MEDICAL DIAGNOSTICS →



Independent identification and localisation of the scales

seca technicians go directly to the individual departments. The hospital staff don't have to worry about providing the scales, which reduces the organisational effort considerably.

Transparent stock overview thanks to detailed inventory list

seca creates a complete inventory list of all scales in the hospital, including locations and maintenance intervals. This minimises the risk of malfunctions and relieves the administrative burden.

Flexible service: on-site maintenance or fast collection

Depending on your requirements, we either calibrate, service or repair the scales directly on site or collect them from you, reducing downtime.

Keeping an eye on deadlines

seca automatically reminds you when maintenance is due, so you won't miss any more appointments and minimise your safety risk.

Maintenance and repair also for third-party devices

A service contract with us covers weighing systems of all types and brands. We calibrate and repair baby scales, wheelchair scales, chair scales, flat and column scales, beds with integrated weighing, lifting scales, precision laboratory scales, as well as body analysis scales, ECG Machines, blood pressure monitors and spirometers.

ENSURE RELIABLE CALIBRATION
AND MAINTENANCE OF YOUR SCALES –
CONTACT US →



We handle this for you: functioning medical technology with minimal effort

- More time for the essentials – secaschlüter takes care of planning, identification and documentation.
- Safe compliance – Scales that work reliably.
- Lower costs – Plannable maintenance, fewer emergency repairs.
- Maximum patient safety – Fewer treatment errors thanks to precise measurements.
- Seamless integration – Automatic inspection data maintenance in the hospital software and full asset management.

secaschlüter service: because precise scales are a matter of trust.

secaschlüter service is more than just a technical service provider. We are a **reliable partner who ensures that medical devices function smoothly** so that professionals can fully focus on the essentials: providing the best possible patient care.

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